

LIMITED WARRANTY

JURISDICTIONAL DISCLAIMER

THIS LIMITED WARRANTY GIVES YOU LEGAL RIGHTS. YOU MAY HAVE OTHER LEGAL RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. WE DO NOT EXCLUDE, LIMIT OR SUSPEND OTHER LEGAL RIGHTS YOU MAY HAVE UNDER THE LAWS OF YOUR JURISDICTION. FOR A FULL UNDERSTANDING OF YOUR RIGHTS, YOU SHOULD CONSULT THE LAWS OF YOUR JURISDICTION.

OUR LIMITED WARRANTY DIFFERS SLIGHTLY INTERNATIONALLY FROM JURISDICTION TO JURISDICTION, DEPENDING ON LOCAL LAWS AND CUSTOMS.

OUR PRODUCTS

We do not guarantee that the products you purchase from our website will be in good working condition at the time of delivery. However, the following coverage may be available:

FOR PRODUCTS CATEGORIZED ON OUR WEBSITE AS: NEW OTHER, REFURBISHED OR USED

We do not provide any warranty coverage for New Other, Refurbished and Used products sold by us. Those products are sold on an "AS IS" basis. Some of them may be subject to a manufacturer's warranty. To find out if a manufacturer's warranty applies to a product, you'll need to contact the manufacturer and deal directly with them.

If you wish to return your product, you may do so within 30 days (45 days if you create a free account with NRI) under our Returns Policy, which is available at <https://www.nrparts.com/terms>. Conditions apply.

FOR PRODUCTS CATEGORIZED ON OUR WEBSITE AS: NEW

New products may not be covered by a manufacturer's warranty. As such, the following Limited New Product Warranty is given by us, not the manufacturer, and applies to New products we sell, with conditions.

EXTENDED NEW SURPLUS PRODUCT WARRANTY

Scope

This Extended New Product Warranty applies only to New products purchased through our website in Canada, the United States, Mexico, Germany, Spain and the United Kingdom. New products purchased outside of these countries are not covered by this warranty.

This Extended New Product Warranty does not apply to: cosmetic damage, such as scratches, nicks and dents; damage caused by accident, abuse, misuse, water, flood, fire or other acts of nature or external causes; damage caused by third party; damage to a product that has been modified or altered.

Term

Subject to the conditions below, if, during the 12 months following your purchase of a New product from us (the “**Extended New Product Warranty Period**”), that product fails due to a defect in the materials and workmanship of the product (as determined solely by us), we will replace the product free of charge. If no replacement is available, we will issue a full refund for the cost of the item only.

Conditions and Procedures

You are responsible for paying all shipping, delivery, customs, import duties, taxes and V.A.T., as applicable, for products returned under this Extended New Product Warranty. You are also responsible for complying with all import and export laws that may apply to your return of the products. New products must be returned in the same condition as sold. If this Extended New Product Warranty applies to your New product and we are unable to replace it (as determined solely by us), we will credit you accordingly. Claims are not accepted if received outside of the Extended New Product Warranty Period, or for New products not purchased from us in Canada, the United States, Mexico, Germany, Spain and the United Kingdom.

To make a claim under the Extended New Product Warranty, contact us by email or telephone as set forth below and provided the following details: (a) part number; (b) part description; (c) copy of the original proof of purchase of the defective New product from us; (d) description of the reasons for the extended warranty claim; and, (e) any other relevant information to support your claim. By email: commerce@nrparts.com; by telephone: 1-888-995-9813. When we receive your claim, we will issue a Return Authorization Number. We will not approve a claim without a valid Return Authorization Number.

Our obligation under this Extended New Product Warranty is limited to replacement of a New product (all labour costs excluded), free of charge to the customer, in our sole discretion, where all preconditions set forth above have been met.

ADDITIONAL DISCLAIMERS - MERCHANTABILITY

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTIES AND REMEDIES CONTAINED IN ABOVE ARE EXCLUSIVE AND IN LIEU OF, AND WE EXPRESSLY DISCLAIM, ALL OTHER WARRANTIES AND REMEDIES, REGARDLESS OF WHETHER THEY ARE EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION: ANY IMPLIED WARRANTY OF

MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY REMEDY OR OTHERWISE.

IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED UNDER YOUR JURISDICTION'S LAWS, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE IN A CLAIM FOR BREACH OF WARRANTY FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE MISUSE OR INABILITY TO USE OUR PRODUCTS, OR FROM DEFECTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. OUR LIABILITY TO YOU SHALL NOT, IN ANY CIRCUMSTANCE, EXCEED THE VALUE OF THE NEW PRODUCT PURCHASED BY YOU.

THIS WARRANTY IS GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE SUBSTANTIVE LAWS OF THE STATE OF OHIO WITHOUT REGARD TO CONFLICT OF LAWS. ALL DISPUTES ARISING UNDER OR RELATING TO THIS WARRANTY SHALL BE BROUGHT AND RESOLVED SOLELY AND EXCLUSIVELY BY WAY OF ARBITRATION PURSUANT TO THE ICC RULES OF INTERNATIONAL ARBITRATION.

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RETURNS POLICY

Returns for Damage/Unable to Meet Lead Time

If you purchased products from us and you wish to return them due to damage or because we're unable to meet the estimated lead time we've advertised, we offer a 30-day return period.

To qualify, all of the following conditions must be met: (a) return criteria: the product is being returned because it is broken (only for New, New Other, Refurbished and Used Condition products), was damaged during shipping, or in the case of back-ordered products, because we're unable to meet the estimated lead time by two days or more; (b) the customer returns the product in accordance with the return shipping requirements set out on this website; (c) upon receiving the returned product, we inspect it and in our reasonable opinion it meets the return criteria above; (d) products identified and purchased as New must be returned in their original packaging; removing a New product from an original manufacturer's packaging or tampering with any factory seals voids any refund or return request; all security seals must be in an unmodified state and match our records to meet this condition.

If in our sole discretion we determine that these conditions are met, we will: (a) provide an exchange of the returned product for another identical product; or (b) issue a full refund of the purchase price paid plus shipping and handling charges paid. Any requests for refunds under this policy must be made within 30 days of the customer receiving the product from us. Any requests after 30 days will not be accepted.

Returns for Other Reasons

You may return any product for "Buyer's remorse", or because it's not appropriate for a particular use within thirty (30) days of purchase. If returning a product for these reasons, you remain responsible for the payment of all associated shipping, delivery, customs, import duties, taxes and V.A.T., as applicable. We also reserve the right to charge you an inspection fee if a returned product appears to be damaged, missing parts, or to not be the product delivered. In such cases, we reserve the right to deduct any such charges from the amount of any refund that may be paid.